

Georgia Department of Human Resources

CONSOLIDATED TRANSPORTATION SYSTEM

Recognizing the importance of transportation in linking people with services and opportunities, DHR developed a statewide transportation system to meet the specialized transportation needs of its clients who are elderly, mentally and physically disabled and/or low-income. The goal is to provide safe, efficient and cost-effective transportation for these clients, allowing them access to essential services provided by the department.

The transportation system provides services in 145 of Georgia's 159 counties. As of July 1, 2002, transportation services are provided to clients served by the Divisions of Aging Services, Mental Health, Developmental Disabilities and Addictive Diseases (MHDDAD) and Family and Children Services (DFCS). A minimal number of trips are provided to the Division of Public Health (DPH). Aging Services has transportation services in 127 counties; DFCS in 156 counties; DPH in 38 counties and MHDDAD in 98 counties.

In FY 2002, the system cost \$25,483,947 for 2,730,531 trips (\$9.33 per trip). FY 2003 projections are for approximately \$27.8 million in expenses and more than three million trips. Currently, there are still a number of counties and clients that do not have consolidated transportation services. Georgia's system is still in a developmental phase as it continues to modify and grow.

The program is administered through DHR's Office of Facilities and Support Services, Transportation and Services Section (TSS). Actual services are provided through contracted vendors in each region. Contractors may come from government entities, the private sector or private for profit vendors.

Eligibility for the service is determined locally.